Questions Concerns?

Arkansas State University Contact Information

To report a question, concern, or complaint to Arkansas State University directly, please email:

- Email: astateonline@astate.edu
- Phone: 870-972-2920 or 1-866-881-3168

Student Grievance Procedure

A-State Online Students must follow Arkansas State University’s published student grievance policy found in the current Student Handbook (p. 20-23) found at: https://www.astate.edu/a/student-conduct/student-standards/

If a student must report an unresolved grievance, the student may complete the student complaint form at http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/.

Resolutions by ADHE are final.

Students must submit a written grievance to ADHE using the form. The grievant also must provide written documentation from the college/university verifying that the institution’s appeal process has been followed.

State Contact Information:

State Professional Licensure Directory with contact information is found at the following link:

https://www.nc-sara.org/professional-licensure-directory