

NON-TRADITIONAL STUDENT SERVICES RESOURCE BOOK



ARKANSAS STATE UNIVERSITY

Multicultural Center &

Non-Traditional Student Services

Multicultural Center

(870) 680-4052

astateMC@astate.edu

Are you a Non-traditional Student?

Non-traditional students are:

- Students 25 years or older
- Students returning to school after 5 years
- Students who are full-time working professionals
- Students who are married or single with a child/children
- Students who are veterans
- Students who commute 30 miles to and from the university

CAMPUS CONNECTIONS

❖ A-State Jonesboro Campus Bookstore

(870) 972-2058

Jeanie Pechilis (Jonesboro Bookstore Manager)

<https://www.bkstr.com/arkansasstatestore/home/en?>

The A-State Jonesboro campus bookstore provides students with textbook and coursework materials, digital books, book rentals, general books and A-State Jonesboro and NYIT-Jonesboro licensed apparel. The regular campus hours for the A-State Bookstore are 7:30 am-5:00pm Monday through Friday and closed on Saturday and Sunday.

❖ A-State Student App

Download the A-State Student App from Google Play or the App store on your mobile and tablet devices. The A-State App keeps you up-to-date with everything happening on and around the A-State Jonesboro Campus as well as keep up with assignments and other curriculum-based services.

❖ Career Services

(870) 972-3025

Tiffany D. Johnson (Director of Career Services)

<http://www.astate.edu/a/careers/index.dot>

The A-State Career Services Center is dedicated to helping students and alumni realize their career and life goals by providing quality services and programs.

❖ Childhood Services

(870) 972-3055

<http://www.astate.edu/a/childhood-services/>

The A-State Childhood Services is a community service outreach program of the College of Education. They provide both developmental resources for early educators and services for youth development.

❖ Counseling Services

(870) 972-2318

Dr. Phil Hestand

<https://www.astate.edu/a/counseling-services/>

The A-State Jonesboro Counseling Services center's goal is to help students deal with personal concerns before they develop into serious issues. Students can come to Counseling Services where we specialize in helping students perform better academically, cope with their emotions, or be more effective in their relationships with others.

❖ Dining Services**(870)972-2059****Dan McClain (General Manager)**<http://www.astate.edu/a/dining/>

Dining services provide affordable and convenient meal plans for commuter students and catering for A-State events. Commuter students, NYIT students, and those who live in Collegiate Park Apartments, Red Wolf Den Apartments, Park Place, The Circle and the Village have the option of purchasing a meal plan. All plans are available for these students; however, the Voluntary Meal Plans (VMPs) are available only to these students. There are also local restaurants and businesses that offer 10% off with the presence of your A-State i.d.

VMP Options for 2018/2019

- **Plan 1:** 80 Block Meals + \$125 Flex = \$685.00
- **Plan 2:** 50 Block Meals + \$200 Flex = \$575.00
- **Plan 3:** 25 Block Meals + \$200 Flex = \$390.00

❖ Disability Services**(870) 972-3964****Dr. Jenifer Rice-Mason**<http://www.astate.edu/a/disability/>

A-State Disability Services' focuses on facilitating opportunities to stimulate and create a barrier-free environment, eliminating academic, social, and physical obstacles which impede students' access to a higher education and success.

❖ Division of Diversity and Community Engagement**(870) 972-3081****Chris Davis**

The Division of Diversity and Community Engagement at A-State seeks to provide opportunities for a richly diverse and inclusive environment on the campus that both inspires and produces leadership, knowledge and personal growth. The ultimate mission of the Division of Diversity and Community Engagement is the make A-State a campus that is inclusive to all constituents regardless of origin, religious affiliations, socio-economic group, color or sexual orientation.

❖ Financial Aid Services**(870) 972-2310****Terry Finney**<http://www.astate.edu/a/finaid/>

The A-State Jonesboro Financial Aid office provides guidance and resources available to current students through the financial aid, scholarship, and grant process.

❖ **Health Center**

(870) 972-2054

Victoria Williams (Director of Student Health Center)

<http://www.astate.edu/a/student-health-center/index.dot>

The Student Health Center has an array of medical services from treating minor illnesses & injuries to providing physical exams, immunizations, female exams (including pap smears), health education, and pre/post-test HIV Counseling (includes blood draw).

❖ **Residence Life**

(870) 972-2042

Patrick Dixon (Director for Residence Life)

<http://www.astate.edu/a/residence-life/index.dot>

Residence Life provides a safe, diverse, and well-maintained environment that complements and supports the academic mission of the University. We create a dynamic living/learning experience that promotes and inspires individuals to become empowered community members.

❖ **Information Technology Services (ITS)**

(870) 972-3033

Henry Torres, Chief Information Officer

<http://www.astate.edu/a/its/index.dot>

ITS provides general information regarding various application accounts (i.e.: Blackboard, Banner, E-Mail, Emergency Notifications). ITS has a list of software packages available for download or special pricing. We also provide various communication services offered to the University community (i.e.: Phones, Cellular, Long Distance, Network Lines)

❖ **Learning Commons**

(870) 972-3451 and (870) 972-2080

Kellie Listenbee (Director of Transition Studies)

<https://www.astate.edu/college/university-college/the-learning-commons/>

The Learning Support Center is located on the first floor of Dean B. Ellis Library in Room 100. Enter through the Honors College/Learning Support Center entrance on the parking lot side of the library (across from the Education/Communications Building). The Learning Commons provides services with the Writing Center, STEM Lab, and Communication Center.

- ❖ **A-State Dean B. Ellis Library**
(870) 972-3077
Jeff Bailey (Library Director)
<http://www.astate.edu/a/library/index.dot>
A-State Dean B. Ellis Library is a teaching library that provides pertinent resources and information that enhance the universities and its student's pursuit towards learning and gaining knowledge. Hours vary per semester scheduling.

- ❖ **Mothering Room**
Humanities and Social Sciences Building
Location: Humanities and Social Sciences Room 4097. Please check out the key from the English, Philosophy and World Language office.

- ❖ **ASU Bradbury Museum**
(870) 972-3687
Les Christensen (Director)
<http://bradburyartmuseum.org>
The Museum holds significant historic, archaeological, and natural history collections hailing primarily from the state of Arkansas. The Museum also hosts hands-on children's exhibits.

- ❖ **A-State Jonesboro University Police**
(870) 972-2093
<http://www.astate.edu/a/police/services/>
The A-State Jonesboro University Police provides a variety of services to ensure your safety and prevent crimes on campus from EAS alerts and Crime Prevention to other services that include Fingerprinting and vehicle unlocks/jump starts.

- ❖ **A-State Parking Services**
(870) 972-2945
Dr. David McKinney (Director of Parking Services)
<http://www.astate.edu/a/parking/>
A-State Parking Services allows you to order parking permits online and provides general parking information for both on-campus students and commuter students on the A-State campus.

- ❖ **A-State Post Office**
(870) 932-7192
Post Office Hours:
Monday-Friday 8:00am-4:00pm Closed: Saturday-Sunday
Provides post office boxes, money orders, and your general mailing needs.

❖ **Student Support Services**

(870) 972-2320

Jerrod Lockhart (Director of Student Support Services)

<http://www.astate.edu/college/university-college/student-support-services/index.dot>

Student Support Services (SSS) is a comprehensive program designed to promote retention and academic success in college. SSS provides participants with academic and support services in a caring environment that seeks to ensure their successful completion of a baccalaureate degree at Arkansas State University.

These services are FREE to participants and include tutoring, academic advising, counseling, mentoring, workshops, and cultural enrichment trips. To be considered for SSS you must meet eligibility requirements.

❖ **Wolf Recreation Center**

Matt Huckaby (Executive Director of Student Wellness)

(870) 972-3800

<https://www.astate.edu/a/campus-recreation/red-wolf-center/>

Fitness and wellness programs, Family Fun Nights where you can bring your children to participate in various events while you work out.

COMMUNITY RESOURCES

Counseling and Family Therapy

❖ **Arkansas Counseling Association**

<https://arcounseling.org/>

Arkansas Counseling Association (ArCA) is a non-profit organization. The make-up of membership includes professional and aspiring counselors with various specialties and interests. The organizational make-up of ArCA is broken into 5 divisions: Arkansas Association of Children and Adolescent Counseling Division (which was developed for school counselors), Arkansas Multicultural Division, Arkansas Licensed Counseling Association, Arkansas Counselor Educators and Supervisors, and Arkansas Lesbian Gay Bisexual and Transsexual Issues in Counseling Division.

❖ **Better Life Counseling Center**

(870) 935-4673

www.betterlife.org

The Better Life Counseling Center of Jonesboro offers a variety of counseling and course training to help enrich and better of the lives of families and individuals in the Jonesboro area. They provide services such as pre-marital counseling, co-parenting counseling, and employee assistance.

❖ **Families, Inc. Services**

(870) 933-6886

www.familiesinc.net

The Families Inc, Services of Jonesboro presently serves both the Craighead and Poinsett county community. Some of the service available that they provide are qualified behavioral health provider intervention, psychological testing, screening and assessment and play therapy and school-based services.

Community Services

❖ **Department of Human Services**

(870) 972-1732

<https://www.humanservices.arkansas.gov/>

The Department of Human Services provides various services that help the entire family. A sample of the services provided by the Department of Human Services organization are as follows: family services, children services (daycare, child abuse), senior citizens, disabled Services and health services (Medicaid).

- ❖ **El Centro Hispano**
(870) 931-1884

www.jhcsi.org

El Centro Hispano of Jonesboro, AR presently serves the Latino community and all residents of the surrounding areas. They presently offer services such as health services, social services, and legal services to not only assist but enrich lives.

- ❖ **Food Banks of North East Arkansas**
(870) 932-3663

www.foodbankofnea.org

(See the listing of food pantry locations below for Jonesboro/Craighead County area)

- ❖ **A-State Campus Food Pantry (Students and Staff Only)**

2907 East Johnson, Jonesboro, AR

Phone: (870) 972-2055

Hours: Monday and Thursday 1pm-5pm

- ❖ **Brookland Baptist Church**
200 North Oak, Brookland, AR

Phone: (870) 932-0173

Hours: 4th Monday (10am-12pm) 4th Wednesday (5pm-7pm)

- ❖ **Brookland Church of Christ**
9664 Hwy 49, Brookland, AR

Phone: (870) 932-5307

Hours: 2nd Thursday (2pm-6pm)

- ❖ **Caraway Community of Christ (Blessing Box)**

201 San Francisco Street, Caraway, AR

Phone: (870) 482 3789

Hours: Wednesday (4pm-5pm) and 3rd Saturday (9am-11am)

Caraway Senior Life Center

305 New York Avenue, Caraway, AR

Phone: (870) 482-3348

Hours: 2nd Wednesday (1pm-2pm) CSFP and 3rd Wednesday (1pm-2pm) Regular Food Pantry

- ❖ **Deliverance Family Worship**

406 Scott Street, Jonesboro, AR

Phone: (870) 931-5453

Hours: Tuesday and Thursday 10 am-12 pm (call for appointment)

- ❖ **Helping Neighbors**
900 West Huntington, Jonesboro, AR
Phone: (870) 935-7298
Hours: Mon/Tues/Thurs/ (10 am-2 pm) Tuesday Evening (5pm-7pm) and Wednesday (12pm-2pm)

- ❖ **Herman Missionary Baptist Church**
Hwy 91 West 79 CR 111, Bono, AR
Phone: (870) 972-0400
Hours: Last Saturday of the Month (8am-12pm)

- ❖ **Jonesboro First Baptist – Care Center**
709 S. Union Street, Jonesboro, AR
Phone: (870) 932-1872
Hours: Monday/Tues/Wed/Thurs (10 am-1 pm)

- ❖ **Lake City First Baptist**
700 4th Street, Lake City, AR
Phone: (870) 237-9935
Hours: Wednesday (1:30pm-2:30pm) and Friday (10am-11am)

- ❖ **Monette Senior Life Center**
504 S. Williams Street, Monette, AR
Phone: (870) 486-2480
Hours: 2nd Wednesday (9am-1pm) CSFP and 3rd Wednesday (9am-1pm) Regular Food Pantry

- ❖ **New St. John Missionary Baptist Church**
306 North Main Street, Jonesboro, AR
Phone: (870) 919-5081 (Call to schedule appointment)
Phone: (870) 932-915 (Clothing Closet: Monday-Friday 10am-4pm by appointment only)

- ❖ **Nettleton Baptist Church**
7001 E. Johnson, Jonesboro, AR
Phone: (870) 932-4960
Hours: 3rd Wednesday (1pm-3pm)

- ❖ **Northpointe Church of Christ**
500 Pepper Drive, Jonesboro, AR
Phone: (870) 275-6427
Hours: Every 3rd Saturday (8am-11pm)

- ❖ **Provision 88 (Refuge Church of the Assemblies of God)**
1404 Stone Street, Jonesboro, AR
Phone: (870) 932-3914
Hours: Tuesday and Thursday (10 am-2:00 pm)

- ❖ **Salvation Army**
800 Cate Street, Jonesboro, AR
Phone: (870) 932-3785
Hours: Pantry 9-2 on Tuesdays and Thursdays – Soup Kitchen Daily at 5 pm

- ❖ **Southwest Church of Christ**
1610 James Street, Jonesboro, AR
Phone: (870) 932-9254
Hours: Monday and Thursday (10am –2pm)

- ❖ **St. Bernard's Senior Life Center**
700 E. Washington, Jonesboro, AR
Phone: (870) 207-7611
Hours: 2nd Wednesday 9am-11am CSFP and 3rd Wednesday 9am-11 am Regular Food pantry

- ❖ **Temple Baptist Church**
2834 Race Street, Jonesboro, AR
Phone: (870) 935-7250
Hours: 2nd Friday (10am-2pm)

- ❖ **Salvation Army**
800 Cate Street, Jonesboro, AR
Phone: (870) 932-3785
Hours: Pantry 9-2 on Tuesdays and Thursdays – Soup Kitchen Daily at 5 pm

CONVENIENCE STORES

❖ Kroger

- **Kroger Marketplace**
- **Sunday-Saturday: 6:00am-1:00am**
(870) 972-9990
1725 S. Caraway Rd.
Jonesboro, AR 72401

❖ Target

- **Target**
- **Sunday-Thursday: 8:00am-10:00pm**
- **Friday-Saturday: 8:00am-11:00pm**
(870) 934-9661
3000 E. Highland Dr. Ste A
Jonesboro, AR 72401

❖ Walmart Neighborhood Markets

- **Neighborhood Market #6876**
- **Open until 12am**
(870) 203-7018
3319 Harrisburg Rd.
Jonesboro, AR 72404

- **Neighborhood Market #6943**
- **Open until 12am**
(870) 203-7009
2811 Creek Dr.
Jonesboro, AR 72401

❖ Walmart Superstores

- **Supercenter #128**
- **Open 24 Hours**
(870) 972-6350
1911 W. Parker Rd.
Jonesboro, AR 72404

- **Supercenter #45**
- **Open 24 Hours**
(870) 931-5001
1815 E. Highland Dr.
Jonesboro, AR 72401

HOUSING & UTILITY ASSISTANCE RESOURCES

- ❖ **Crowley Ridge Development Council**
(870) 802-7100
2401 Fox Meadow Lane, P.O. Box 16720
Jonesboro, AR 72403
www.crdcnea.org

The Crowley Ridge Development Council offers the following services to help serve the community and the local economic impact: housing, weatherization utility assistance, food pantry, Substance Abuse Treatment, Energy Conservation training, Household budgeting training and USDA Child Care Food program.

- ❖ **Jonesboro Urban Renewal and Housing Authority**
(870) 935-9800
www.jurha.org

The Jonesboro Urban Renewal and Housing Authority offer services with rental assistance, utilities, and family self-sufficiency programs.

PREGNANCY PROGRAMS

❖ **Options Pregnancy Resource Center**

(870) 932-6644

910 South Main Street

Jonesboro, AR 72401

www.jonesboroprc.com

Monday-Friday: 10am-4pm

Free and confidential pregnancy center offering information that is factual about the different options available for expectant mothers and fathers.

❖ **PACES, Inc.**

(870) 932-1166

2913 King Street Suite 1

Jonesboro, AR 72401

A non-profit organization that helps parents raise healthy children, provides young mothers with case management, provides peer-led parent education and offers support groups.

RECREATION

- ❖ **Family Fun Central**
<http://www.familyfuncentral.com/>
(870) 972-0400
2700 Phillips Dr.
Jonesboro, AR 72401

- ❖ **Hijinks Family Entertainment Center**
<https://www.hijinx4fun.com/>
(870) 972-5270
3102 Shelby Dr.
Jonesboro, AR 72404

- ❖ **Malco Hollywood Cinema**
https://www.malco.com/cinema_shows_new.php?theatre_pick=16
(870) 910-5000
2407 E. Parker Rd.
Jonesboro, AR 72404

- ❖ **Pinot's Palette**
<https://www.pinotpalette.com/jonesboro>
(870) 520-6221
2617 E. Nettleton Ave
Jonesboro, AR 72401

TRANSPORTATION SERVICES

- ❖ **City Cab Company**
(870) 972-9722
Transportation around the Jonesboro area
- ❖ **Craighead Cabs**
(870) 932-8294
Transportation around the Jonesboro area
- ❖ **JETS**
(870) 935-5387
<http://www.jonesboro.org/281/JET>
Transportation around the Jonesboro area
- ❖ **VeoRide**
www.veoride.com
Transportation around the Jonesboro area and campus

VETERANS RESOURCES

❖ **Arkansas Departments of Veterans Affairs**

Vermalene Smith (870) 933-4598 (County Veteran Service Officer)

Mark Frank (870) 933-5085 (District Veteran Service Officer)

www.veterans.arkansas.gov/

The Arkansas Department of Veteran Affairs offers veterans with various benefits and services, health and well-being resources as well as provide burial and memorial resources.

❖ **Beck Pride Center**

(870) 972-2624

Lynda Nash (Director)

<https://www.astate.edu/a/beck-pride-center/>

The A-State Beck PRIDE Center is focused on personal rehabilitation, individual development and education and social services for veterans and their dependents.

WORK & CAREER ASSISTANCE

- ❖ **Arkansas Department of Workforce Services**
(870) 935-5594

<https://www.dws.arkansas.gov/> and
<https://www.arjoblink.arkansas.gov/ada/r/>

The Arkansas Department of Workforce Services Center in Jonesboro provides unemployment services, job search and placement services and other job resource services for residents located in the Craighead County area.

- ❖ **Arkansas Department of Career Education**
(870) 972-0025

<https://arcareereducation.org/>

The Arkansas Department of Career Education provides residents of Arkansas and regional locations with help in adult education, rehabilitation services, career and technical and education and assistance with office skills development. get back those with disabilities into the workforce

- ❖ **People Source Staffing Professionals**
(870) 336-7800

<http://www.peoplesourceok.com/> or
<https://www.facebook.com/peoplesourceok/>

People Source Staffing Professionals works to empower their communities and people with providing places for people to work and assists employers with proper staffing services.

YOUTH SERVICES

❖ **Head Start Serving Northeast Arkansas**

(870) 931-1172

2200 East Matthews Avenue

Jonesboro, AR 72401

arheadstart.org

Non-Profit pre-school agency serving 736 head start children, 368 early head start, and 80 early head start child-care partnership and their families.

❖ **City Youth Ministries**

(870) 932-9398

118 Burke Ave

Jonesboro, AR 72401

cityyouthmin.com/

Meeting the physical, emotional, and spiritual needs of at-risk youth helping children through the delivery of spiritual, educational and recreational programs that develop personal responsibility and spiritual value.