

# How to use and configure GlobalProtect (iPhone and iPad)

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## Client Download and Install

1. Open the **GlobalProtect** app. If it is not currently on your device, install it from the iTunes App Store.
  - a. Link: <https://itunes.apple.com/us/app/globalprotect/id1400555706?mt=8>
2. Once downloaded and installed, open to the app and allow the setup to complete
  - a. The app will ask to install a VPN profile, allow this to be set up and completed.
3. When prompted for a portal address enter **globalprotect.astate.edu**
4. In the app, tap **Connect**

## Connecting

1. Open the **GlobalProtect** app and tap **Connect**
  - a. If prompted for a portal enter **globalprotect.astate.edu**
2. You will be prompted for your login information, make sure to enter your full ASTATE email address. For example: **user@astate.edu**
3. Enter your password and tap **Sign In**, you will then be prompted for a one-time password using your chosen Method
4. Once connected the app will show a green checkmark and state **Connected**