Information & Technology Services

Two-Factor Authentication
DUO

Login to mycampus.astate.edu
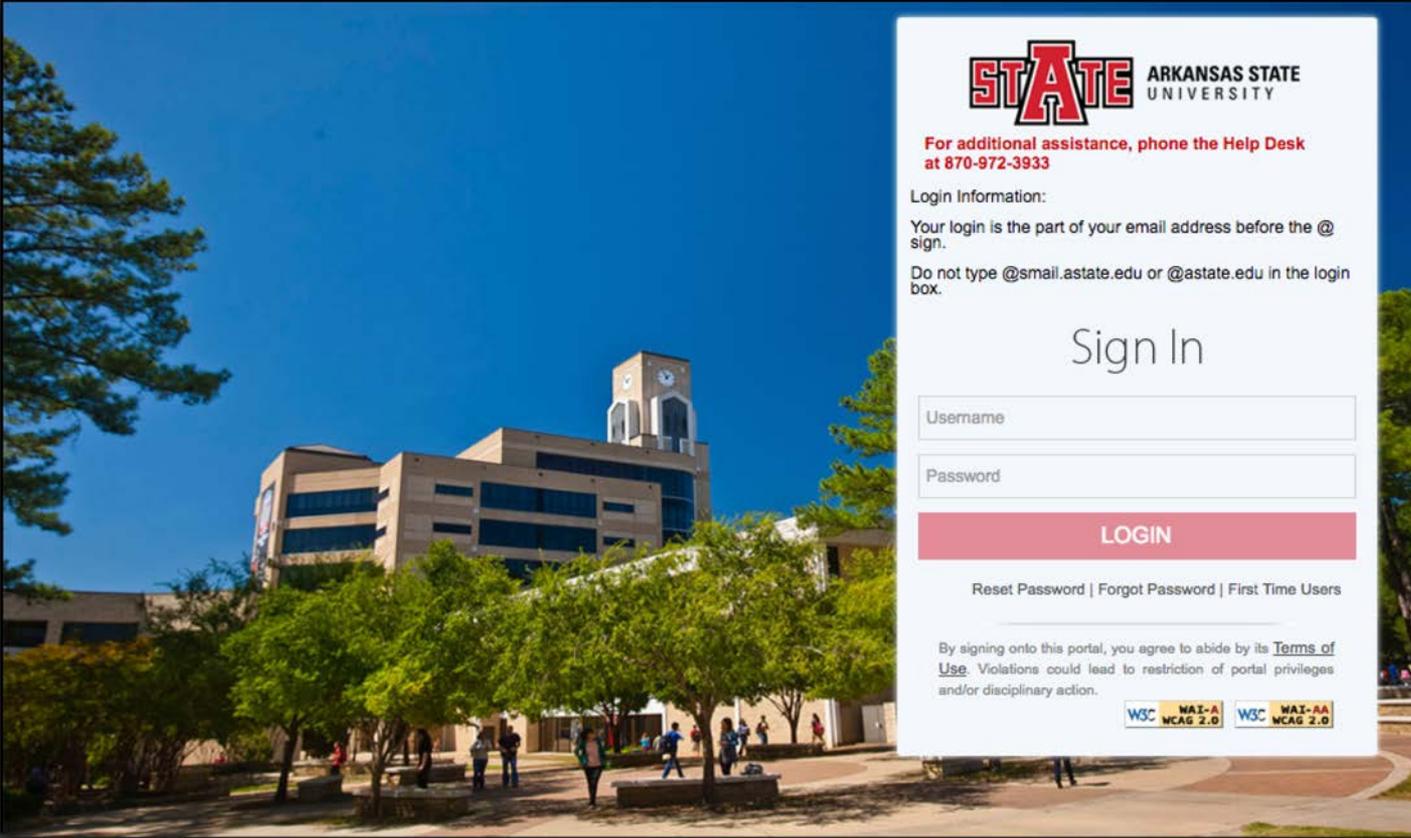
When logged in

After logging into mycampus for the first time you will be prompted with this screen:

Click on green box that says start setup.

What type of device are you adding?

Make sure the circle next to the device you
    are adding is selected and click continue.

Mobile Device

Your screen will display the box shown below, enter you phone number continue
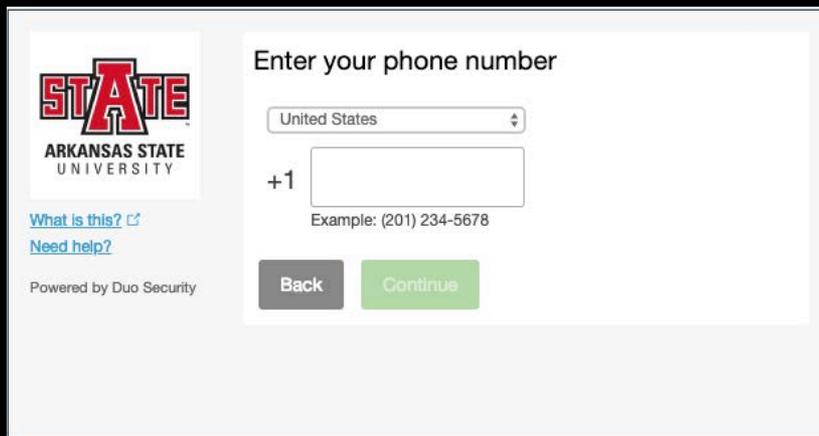
You must then verify your number by checking the box and hitting continue.
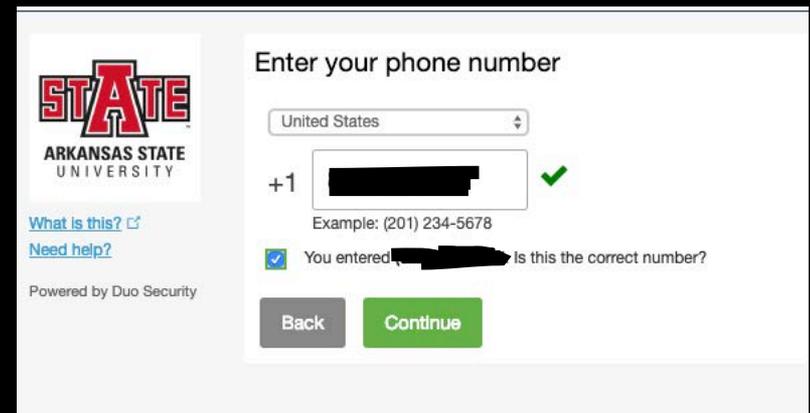
Mobile Device

Next you will select what type of mobile phone you have. Make sure your phone type is selected and hit continue.
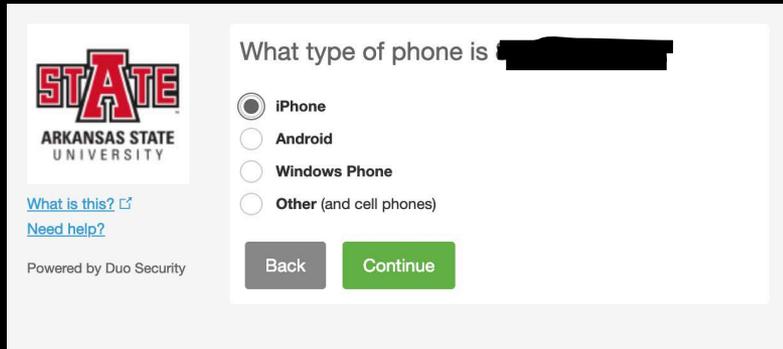
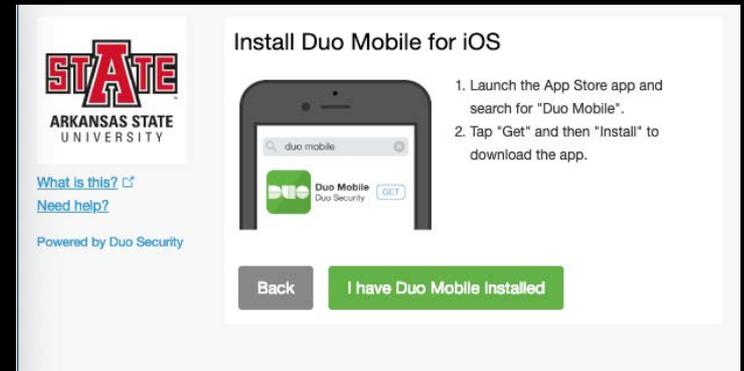You will need Duo Mobile installed from the app. store before you can go on. Then click on the I have Duo mobile installed.

Mobile Device

Now you will need to open Duo App tap the + button and scan the barcode on the screen. Once you scan the barcode hit continue.

Activate Duo Mobile for iOS

1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

Email me an activation link instead.

What is this?
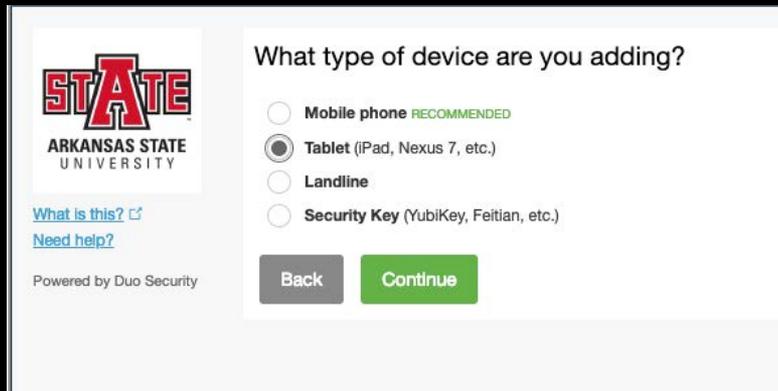Need help?

Powered by Duo Security

Back   Continue

The next screen will have your information on it and you can chose what you want Duo to do when you log in. Your options are:
1. Ask Me to choose and authentication method.
2. Automatically send this device a Duo Push
3.Automatically call this device.
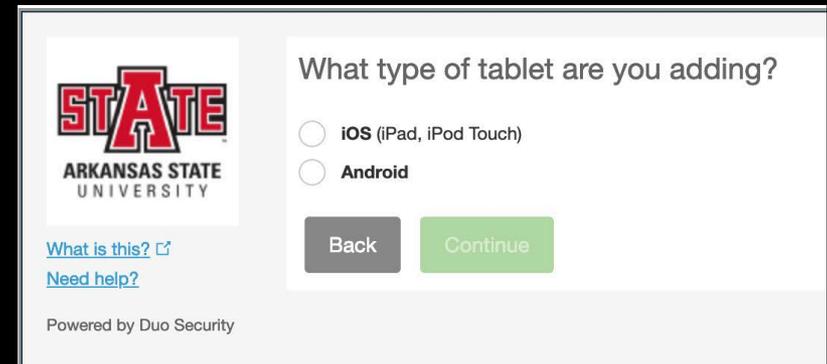Make your selection in the drop down and hit the continue to login button.
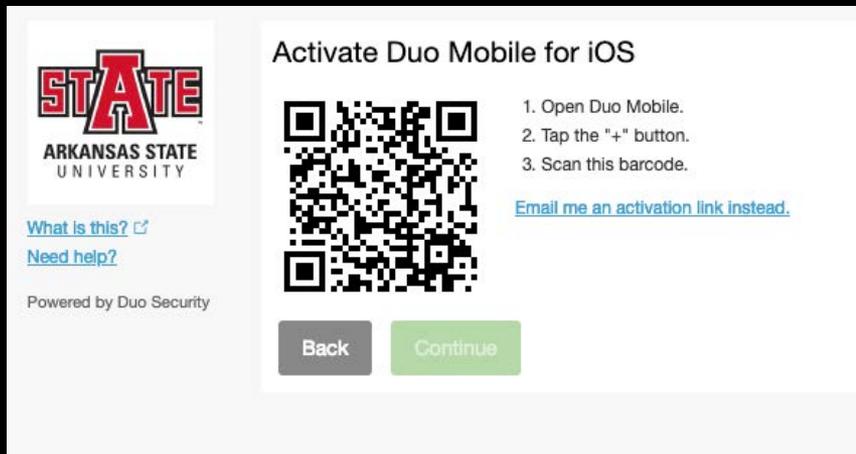
Tablet

To add your tablet make sure the circle next to tablet is selected and hit continue

Next you will select the type of tablet you are using. (iOS or Android)

Tablet

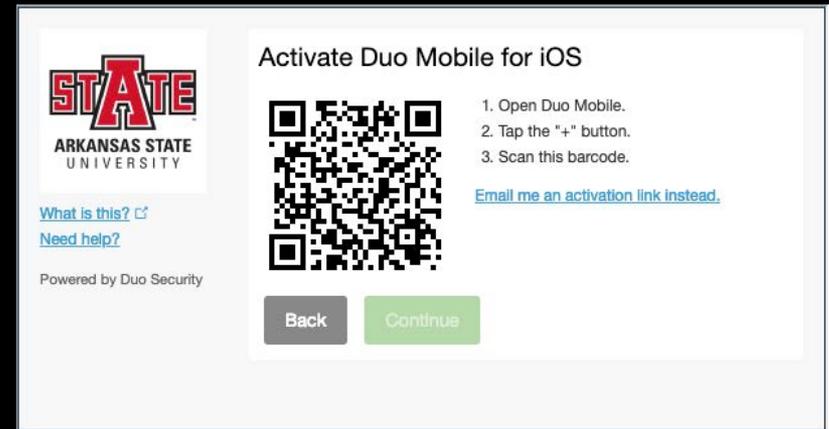Install Duo Mobile on your tablet and hit the I have DUO Mobile installed.
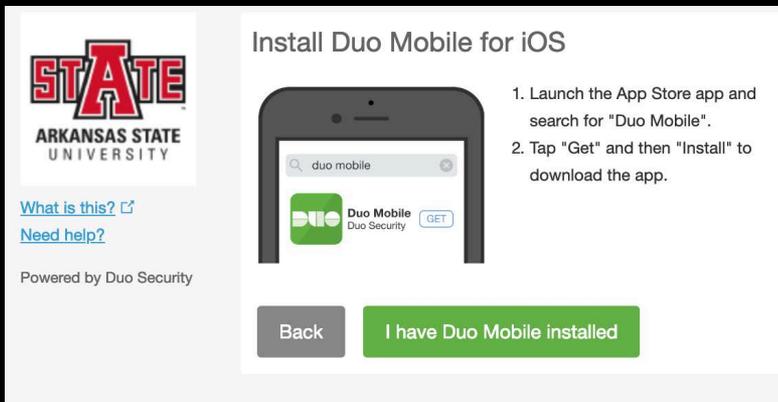
Open the app, press the "+" button in the top right and scan the barcode.
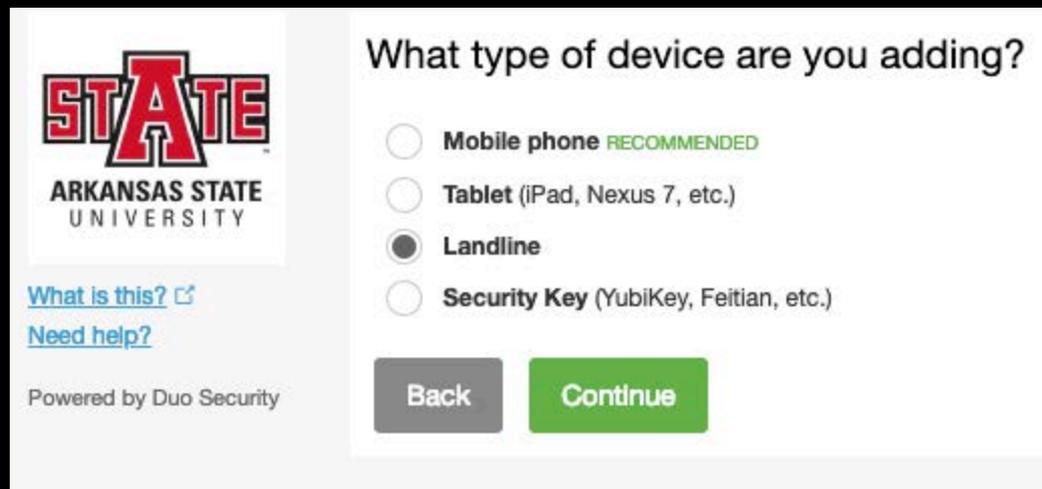

Hit continue and you are now ready to use your tablet with DUO.

Landline

To add your landline you will need to make sure
the circle next to Landline is selected and hit continue.

Landline:

Add your phone number and make sure the box at the bottom is checked and hit continue. Now your landline is ready for use with DUO

Why Multifactor Authentication?

Arkansas State University is committed to your data security.   We strive daily to keep our network as well as our users secure.   I'm sure most of you have already seen this type of authentication used on many popular applications. We feel that the more secure our campus is, the more our Faculty, Students and Staff can concentrate on the mission of Arkansas State University. We are here to educate leaders, enhance Intellectual growth and enrich lives.