

From: MARGARET M. WATSON
To: [Fnu Mihir](#); [Lori Winn](#); [Christy Harvey](#); [TRACY FINCH](#); [Terry Finney](#); [Russ Hannah](#)
Cc: [Karen Vardell](#); [Henry Torres](#); [Kenneth Anderson](#); [Sara Moser](#); [Justin Alan Holder](#)
Subject: FW: [bannerdba] Elive synopsis
Date: Wednesday, May 17, 2017 7:27:00 AM

Good morning,

Below is some information about Banner 9 readiness that we discussed in last week's meeting and promised to provide further detail. A big thank you to Sara for retrieving the email thread and further research.

Have a good day.

Margaret

From: Sara Moser
Sent: Tuesday, May 16, 2017 9:03 AM
To: Karen Vardell <KVARDELL@astate.edu>; MARGARET M. WATSON <MWATSON@astate.edu>; Kenneth Anderson <kanderson@astate.edu>; Justin Alan Holder <jaholder@astate.edu>; Gregory Hart <grhart@astate.edu>
Subject: FW: [bannerdba] Elive synopsis

Here is the most comprehensive list I have found of the broken admin pages (chart at bottom).

I have an additional post that states GLBDATA and RCRSUSP do not work right but no specific information.

Another one says the following:

Completely broken:

SAAADMS – Unable to navigate to the Fees tab (third tab)

PSAECLS – Unable to navigate out of the key section (key block)

Broken, but can use a workaround:

SSASECT – SIAIQRY, can't select the instructor found, have to copy and paste the ID

Just issues, but form is still usable:

FPCRCVP – Receiving – Select Items form, INB 8 showed dollar value for blanket orders, now always shows count

I did a query on All Change Requests – Defects. I filtered for only versions starting with a 9. There are 1250 open defects for Banner 9. In addition to the 1250 that have no resolution, others might be fixed but haven't been rolled out. They have a Sub-Status of "Available in Future". I couldn't find a way to export the defects.

Sara

From: bannerdba-bounces@mailman.utm.edu [<mailto:bannerdba-bounces@mailman.utm.edu>] **On**

Behalf Of Ryan Merrill

Sent: Friday, March 24, 2017 1:12 PM

To: bannerdba@mailman.utm.edu

Subject: Re: [bannerdba] Elive synopsis

Utah State is live with all Banner Admin modules. We adopted HR Admin Pages in March of 2016 and the remaining admin pages in December of 2016. We run INB alongside Admin Pages in Application Navigator. We default administrative users to Admin Pages with the exception of 18 pages that we have “rolled back” or default to INB. As mentioned in our session, we currently are working with Ellucian to get 18 defects that we have identified resolved. 12 of the 18 defects will be fixed in April or June of this year. Our experience is similar to what Kevin has described. It has its issues, but given the number of forms that have been transformed, 18 defects isn’t too bad. The biggest complaint we get from our end users is performance. Specifically, page load times and navigation on the pages themselves. I know that Ellucian is working on the “messaging” happening behind the scenes, trying to make navigation and overall performance better. In the meeting that was arranged on Sunday afternoon by this group, product owners indicated that they are switching from XML messaging to JSON messages in the background, in an effort to decrease the size of the message payload to increase messaging speeds.

ESM works well after you get it configured. We deploy everything “Banner 9”, both self service and admin, using ESM. Every now and then we run across a Banner 8 pre-requisite that we still install manually.

The big themes from eLive for me were:

1. Banner 9 adoption
2. Ethos for integration
3. Software delivery options (on premise, hosted, SaaS)

With Banner 9 implemented, we are looking forward to a re-architecting our infrastructure at USU. We will evaluate Ellucian’s hosted option, and look to maybe do it ourselves on AWS.

I have calls every two weeks with Rebecca Zellefrow at Ellucian and she gives us updates on our tickets with Ellucian. For those interested, here are a list of defects we are interested in, and a status update from our last call on March 15:

	Responsible Individual	Page/Description	Case # / Workaround	Exists in version	Ellucian /USU Status	Ellucian Status 3/15/17
1	Adam Gleed	SHADEGR - Can't apply graduate course work to undergraduate degree.	Case # 01630848	9.3.3.9	Defect # CR-000146716 Newly created defect	This was delivered in 9.3.3 but Utah State indicated that

		Pagination is working properly under Institutional Courses tab				it is still not fixed. ActionLine is working with Utah State to try and replicate the issue.
2	Adam Gleed	SHADEGR - error message "Warning! Possible loss of changes. Do you want to save changes?" when no changes made	Case # 01630848	9.3.3.9	Defect # CR-000142904 released back in October did not address all issues. Defect # CR-000146380 released in 9.3.3 did not completely resolve issue. Left comment on Defect.	This was delivered in 9.3.3 but Utah State indicated that it is still not fixed. ActionLine is working with Utah State to try and replicate the issue.
3	Adam Gleed	SHADEGR - SHADEGR only displays one level of courses on 'Institutional Courses' tab	Case # 01639276	9.3.3.9	Defect # CR-000146716	Investigation underway
4	Adam Gleed	SHATAEQ - Transfer Attendance Periods Are Missing From SHQTRAM	Case # 01630796	9.3.3.9	Defect # CR-000146552	Defect resolution is scheduled for 9.3.4 (April)
5	Adam Gleed	SHATCMT - incorrectly saving all level and term comments with the sequence number 1	Case # 01606388	9.3.3.9	Defect # CR-000146199	Defect resolution is scheduled for 9.3.4 (April)
6	Adam Gleed	SFAREGS - key block display changes after Start Over	Case # 01617091	9.3.3.9	Defect # CR-000144858 RESOLVED in 9.3.3	RESOLVED in 9.3.3
7	Adam Gleed	SGASPRT - Unable	Case created	9.3.3.9	Defect # CR-	Defect

		to sport code students	by another institution		000146302	resolution is scheduled for 9.3.4 (April)
8	Adam Glead	SLQMEET - Class time validation error	Case # 01631739	9.3.3.9	Defect # CR-000146427	Currently targeting Student 9.3.4 (April) or Student 9.3.5 (June)
9	Steven Clark	PHAHOUR - After Typing an ID Next Section Doesn't Refresh Records	Case # 01547794	9.3.1.14/9.3.2.3	RESOLVED in 9.3	RESOLVED
10	Steven Clark	PHAHOUR - Not Saving all Data When Entering Time Breakdown and Labor Distribution	Case # 01539856	9.3.1.14/9.3.2.3	Defect # CR-000144052	Defect resolution is scheduled for 9.3.3 (June)
11	Steven Clark	PHAADJT - No Inserts or Changes Allowed at This Disposition	Case # 01576750	9.3.1.14/9.3.2.3	Defect # CR-000146071	Defect resolution is scheduled for 9.3.3 (June)
12	Steven Clark	PHADSUM - "Apply" Prompts to Save for Each Page of 7 Records Then Doesn't Actually Apply Anything But Last Page	Case # 01572556	9.3.1.14/9.3.2.3	Defect # CR-000143808	Resolved and will be delivered in HR 9.3.3 (June)
13	Steven Clark	NOAEPAF - Insert Button Broken in the New Job Labor Distribution Section	Case # 01584285 Low Priority / Can use workarounds.	9.3.1.14/9.3.2.3	CLOSED for now... Ellucian Cannot Reproduce. Asked us to check for custom mods. Also asked us to reopen the case if the next version (in march or may or something) doesn't fix it.	Closed by Utah State 2/24

14	Kristen Tenney	PHAREDS - several page errors	Case # 01562881	9.3.1.14/9.3.2.3	UPDATE 3/14 - Problems are worse in ZDEVL. New problem doesn't allow us to view the return data. Working with Duane to see if it's on our end or if it's the newest version of Banner that caused it.	Action Line working with Utah State
15	Kristen Tenney	NTRERLAQ - Labor Redistribution not displaying data in "Include or Exclude Fund Type"	Case # 01576767	9.3.1.14/9.3.2.3	RESOLVED in ZDEVL	Closed by Utah State 2/13
16	Kristen Tenney	NHIDIST / FRIGITD / FGIGLAC- User is not authorized to query the entered fund	Case # 01592867	9.3.1.14/9.3.2.3	defect CR-000144999 CR-000141328 UPDATE 3/14 - Still a problem in ZDEVL	Defect CR-000141328 (Position Control) - Resolved and will be delivered in HR 9.3.3 (June) Defect CR-000144999 (Finance) - Resolved and will be delivered in Finance 9.3.2 (April)
17	Kristen Tenney	FGITRND, FGIBDSR - Exported Data does not match Banner	Case # 01616023	9.3.1.1	defect and workaround # CR-000145097 UPDATE 3/14 - Still a problem in ZDEVL	Defect CR-000145097 - in Finance defect backlog. Workaround - Sort (filter)

						by amount
18	Kristen Tenney	FOAUAPP / FOAINP - Returned JVs no longer save Comments	Case # 01617850	9.3.1.1	UPDATE 3/14 - Still a problem in ZDEVL	Defect CR-000145091 - Resolved and planned in Finance 9.3.2 (April)
19	Kristen Tenney	FGIBDSR	Rolled back because of drill down to FGITRND			

Ryan Merrill
Utah State University – IT
ryan.c.merrill@usu.edu

From: <bannerdba-bounces@mailman.utm.edu> on behalf of Kevin Edwards <Kevin.Edwards@uncc.edu>
Date: Friday, March 24, 2017 at 10:03 AM
To: "bannerdba@mailman.utm.edu" <bannerdba@mailman.utm.edu>
Subject: Re: [bannerdba] Elive synopsis

Hi Lance,

UNC Charlotte is in production with Admin Pages in HR, Finance, and Advancement since 3/13. The forms are available to any user who wishes to use them for all modules. We are hopeful that by the end of this calendar year, or Q1/2018, that we can decommission INB.

We do have seamless navigation in place, and there are a handful of B8 forms that are being used instead of B9 in AppNav. Given a chance to do it over, I would have probably lobbied harder against seamless navigation, but in the end, it actually works reasonably well.

There are issues, but all in all, given the breadth of the change, remarkably few. Slow response times are so far the biggest complaint. Isolating those is proving to be a challenge.

Our users have been very supportive, and at this point, there is no call to return to INB. Granted, INB remains fully available as a fallback if necessary.

Kevin Edwards

UNC Charlotte