

## FAQ's about Book Money

### Is this additional financial aid?

No, it is NOT additional Financial Aid funding.  
Book Money comes out of your Financial Aid refund. The amount of Book Money you request will post to your student account as a charge for Book Money.

### How do I request Book Money?

If it has been determined that you will have sufficient aid to allow book money, there will be a link to the Book Money Request Form in the Book Money section of your Financial Aid Checklist.

### When will my Book Money be available?

Once you request Book Money it will take 24-48 Business Hours for it to be available for use. It isn't an instant or automatic process.

### Where Can I use Book Money?

Book Money can only be used at [Textbook Brokers](#).

### Will I lose my book money if I do not submit the Book Money request form?

No. Requesting Book Money is **optional** as it is taken out of your expected Financial Aid refund. It is not additional funding or financial aid.

### I submitted the Book Money Request form, why didn't I receive my Book Money?

You must be sure to enter all your information correctly; any incorrect information will result in a voided request. Be sure you click the submit link.

### What happens to my unused Book Money?

Any unused Book Money will be automatically transferred to Express Dollars beginning after the 11th class day for those whose Student Account has been paid in full.

### Can unused Book Money be refunded?

Yes. You submit the [Express Dollars Refund Request Form](#) and the refund will post back to your student account. Any refund will post toward your student account balance first then be refunded if your student account has a zero balance. You will receive the refund in the same form as a financial aid refund comes to you.

### When can I get my unused Book Money refund?

Because Book Money is an advance toward your Financial Aid Refund, Book Money Refunds cannot be processed until Financial Aid posts to your Student Account.

If you have a question concerning the Book Money Process, please contact us at [access@astate.edu](mailto:access@astate.edu).