



## **Questions Concerns?**

### **Arkansas State University Contact Information**

To report a question, concern, or complaint to Arkansas State University directly, please email:

- Email: [astateonline@astate.edu](mailto:astateonline@astate.edu)
- Phone: 870-972-2920 or 1-866-881-3168

### **Student Grievance Procedure**

A-State Online Students must follow Arkansas State University's published student grievance policy found in the current Student Handbook (p. 20-23) found at: <https://www.astate.edu/a/student-conduct/student-standards/>

If a student must report an unresolved grievance, the student may complete the student complaint form at <http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/>.

Resolutions by ADHE are final.

Students must submit a written grievance to ADHE using the form. The grievant also must provide written documentation from the college/university verifying that the institution's appeal process has been followed.

### **State Contact Information:**

State Professional Licensure Directory with contact information is found at the following link:

<https://www.nc-sara.org/professional-licensure-directory>