Supported Browsers for SP 11

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**Note:** If you are not sure which version of Blackboard Learn you are using, see [Finding the Right Help for Me](#).

The following tables highlight the new platform and browser configurations tested for SP 11 using the following support terms:

- **Certified:** Fully supported technology with highest level of testing before release.
- **Compatible:** Fully supported technology with minimal level of testing before release.
- **Unsupported:** Unsupported technology because it is either impossible or not tested.
- **Provisional:** (Client Technologies ONLY) future technologies considered supported by Blackboard Support.

### Apple Mac OS

<table>
<thead>
<tr>
<th></th>
<th>Safari 6.0.1</th>
<th>Safari 5.1</th>
<th>Safari 5.0</th>
<th>Safari 4.0</th>
<th>Firefox ESR</th>
<th>Firefox (Final Release Channel)</th>
<th>Chrome (Stable Channel)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac OSX 10.6</td>
<td>Unsupported by Apple</td>
<td>Certified</td>
<td>Certified</td>
<td>Compatible</td>
<td>Certified</td>
<td>Certified</td>
<td>Certified</td>
</tr>
<tr>
<td>Mac OSX 10.7</td>
<td>Certified (10.7.5)</td>
<td>Certified</td>
<td>Unsupported</td>
<td>Unsupported</td>
<td>Certified</td>
<td>Certified</td>
<td>Certified</td>
</tr>
<tr>
<td>Mac OSX 10.8</td>
<td>Certified (10.8.2)</td>
<td>Certified</td>
<td>Unsupported</td>
<td>Unsupported</td>
<td>Certified</td>
<td>Certified</td>
<td>Certified</td>
</tr>
</tbody>
</table>


2The Firefox Release Channel is the fully tested version by Mozilla and intended to be the most stable. This channel is updated roughly every six weeks. More information is available at [http://blog.mozilla.com/blog/2011/04/13/new-channels-for-firefox-rapid-releases](http://blog.mozilla.com/blog/2011/04/13/new-channels-for-firefox-rapid-releases).

3The Chrome Stable Channel is the fully tested version by Google and intended to be the most stable as the name implies. This channel is updated roughly every 2-3 weeks for minor releases and 6 weeks for major releases. More information is available at [www.chromium.org](http://www.chromium.org).

**IMPORTANT!** Chrome users who have updated Java on their system to Java 7 will no longer be able to access Java applets – this will result in the loss of some Learn capabilities such as the Math Editor due to the incompatibilities between Chrome and Java 7. At the time of release of SP10/11 Chrome was tested for the ability to render Learn pages pertinent to the core functionality of Learn and as such Chrome was certified. Note that the Math Editor provided in 9.1 SP12 is delivered via JavaScript and is not impacted by the Java 7/Chrome incompatibility.

4Firefox 8 and Mac OS are not compatible with the drag and drop functions on Blackboard Learn.