FAQ

“Admissions” Drop-Down:

- What are the basic admission requirements?
  - Earned a baccalaureate degree from an accredited institution (or its equivalent as determined by the Graduate School).
  - Submitted official transcripts from each college or university as requested by the Graduate School. Official transcripts must be submitted directly from the registrar of other institutions to the A-State Online Office at Arkansas State University.
  - Achieved a minimum cumulative undergraduate grade point average of 2.75 on a 4.00 scale or a 3.00 GPA on the last 60 hours for unconditional admission and a 2.50 on a 4.00 scale of a 2.75 GPA on the last 60 hours for conditional admission.
  - Achieved a minimum 3.00 GPA on any previous graduate courses completed at either Arkansas State University or another accredited university.

- How do I apply?
  - You can apply here by selecting the A-State Online Graduate application type.

- What are the admission intakes?
  - You can apply to start this program in Spring (January), Summer (May), or Fall (August). This program is designed where classes are every 16 weeks.

- Why should I choose this program?
  - The College Student Personnel Services program is the perfect degree for individuals interested in learning more about how to work in student services. The program being online allows a certain flexibility that you will not find for this type of program in other institutions.

- What can I do (job wise) with this degree?
  - Program graduates will be prepared to assume leadership roles in such specialty areas as residence life, financial aid, career services, multicultural centers, admissions, orientation programs, student leadership offices, academic advising centers, student center management, recreation, recruiting, judicial affairs, disability services, alumni programs and various community college positions.
“About the Program” Drop-Down:

- What are the classes I would take?
  - This program is a 36 credit hour degree plan. The courses you will take can be found here:

<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSPS 6333</td>
<td>Student Personnel Services in Higher Education</td>
<td>3</td>
</tr>
<tr>
<td>CSPS 6343</td>
<td>College Student Development</td>
<td>3</td>
</tr>
<tr>
<td>CSPS 6373</td>
<td>Multicultural Dynamics in Higher Education</td>
<td>3</td>
</tr>
<tr>
<td>CSPS 6383</td>
<td>Practicum in College Student Personnel Services</td>
<td>3</td>
</tr>
<tr>
<td>CSPS 6393</td>
<td>Assessment, Accreditation and Accountability in Higher Education</td>
<td>3</td>
</tr>
<tr>
<td>ELAD 6273</td>
<td>Legal Aspects of Higher Ed</td>
<td>3</td>
</tr>
<tr>
<td>ELAD 6313</td>
<td>Higher Education Finance</td>
<td>3</td>
</tr>
<tr>
<td>ELAD 6333</td>
<td>Organization and Administration of College Student Personnel Services</td>
<td>3</td>
</tr>
<tr>
<td>ELFN 6773</td>
<td>Introduction to Statistics and Research</td>
<td>3</td>
</tr>
<tr>
<td>Select three of the following:</td>
<td></td>
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</tr>
<tr>
<td>CCED 7003</td>
<td>The Community College</td>
<td></td>
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<tr>
<td>CSPS 6362</td>
<td>Development and Advancement in Higher Ed</td>
<td></td>
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<tr>
<td>ELAD 6103</td>
<td>Ethical Leadership</td>
<td></td>
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<tr>
<td>ELAD 6523</td>
<td>Organization and Governance of Higher Education</td>
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<tr>
<td>ELFN 6763</td>
<td>Philosophies of Education</td>
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</tbody>
</table>

Sub-total                                                                 | 36      |
Total Required Hours:                                                   | 36      |

- How long will it take to complete?
  - This will depend on how many classes you take each term. If you take two classes (six hours) each term (including summer), it would take you two years to complete this program. If you take all four classes that are offered each term, you could complete this program in as little as one year.

- How are the professors?
  - Each of our professors hold the highest academic degrees in their field and have significant experience working in the topics that they teach with a special focus on student services.
• Is this program accredited?
  o Yes! Along with each of A-State’s programs, the online College Student Personnel Services program is accredited by the Higher Learning Commission North Central Association.

• I’m worried future employers will not be excited to see I got an online degree.
  o Completing an online degree earns you the same diploma as the one given to students who completed their degree on campus. It won’t even say that you completed the degree online.

• How many hours per week can I expect to spend on my homework?
  o A typical student can expect to spend anywhere from one hour to three hours on homework per week. However, certain classes and certain weeks of the semester may warrant more time needed for homework.

“How Do I Register” Drop-Down:

• What are my next steps after I get admitted?
  o You will get an email from our A-State Online office that congratulates you on being admitted, gives you a link to set up your digital ID, a list of course offerings, and how to register.

• How does the advising work?
  o Since the nature of this program is online, you will not have to actually meet with your advisor (Dr. Leslie Wyatt) or talk to your advisor to register. Once you are admitted, you will be automatically cleared to register and will just follow the steps in your congratulatory email from A-State to register for the classes necessary for your degree plan. While it is not required to meet with your advisor or talk to him, it is strongly encouraged to keep you on track towards graduation.

• How do I register for classes?
  o You can check how to register through the Registration Guide here.

“Funding” Drop-Down:

• What is the cost for the pogrom?
  o The cost of the program comes out to be a little less than $11,000 for your whole degree program! The official costs for you to figure can be found here under A-State Online Programs tab.

• Is this program eligible for financial aid?
  o Absolutely! Complete the FAFSA at https://fafsa.ed.gov. Once you have completed the FAFSA application and have been admitted, then you will be awarded, if eligible. You can view your financial awards in your Self-Service Banner.
• Is this program eligible for the A-State employee discount?
  o Yes! Just make sure to fill out the appropriate forms with Human Resources.