



---

ASSESSMENT

## **Masters Public Administration Program-Level Student Learning Outcomes**

- Students will demonstrate an understanding of organizational behaviors and processes.
- Students will understand a variety of leadership styles & techniques.
- Students will understand how to analyze complex public problems.
- Students will be able to identify relevant stakeholders involved in public policy issues and analyze their motivations and roles.
- Students will study and discuss the stakeholders involved in the nonprofit sector.
- Students will be able to analyze & communicate the results of public problems.
- Students will be able to select appropriate data analysis techniques in support of the analysis of public problems.
- Students will be able to think critically in identifying potential solutions to public problems.
- Students will perform a SWOT analysis and develop a nonprofit fundraising assessment and/or plan for a nonprofit organization.
- Students will be prepared to interact constructively with a diverse and evolving public through effective communication and an ability to understand issues from various perspectives.
- Students will be able to develop and apply a firm set of public values, and will be able to identify and navigate even complex ethical dilemmas.
- Students will understand and participate in the policy process. In particular, they will be able to identify tactics to utilize administrative resources to serve public interests.
- Students will be able to define, explain and discuss, verbally and in writing, the concepts, approaches, laws, and methods of equal employment opportunity, affirmative action, and workforce diversity.
- Students will be able to define, explain and discuss, verbally and in writing, the concepts, approaches, tools and methods used in the public human resource management process.
- Students will be able to apply the appropriate concepts, approaches, tools and methods used in the analysis and evaluation of public-sector jobs, job descriptions, and pay systems.
- Students will analyze and discuss the implications of different generations and individual motivations and their impact on the nonprofit sector.