

## Meal Plan FAQ

### **Which plan should I choose?**

Meal plans are mandatory for all students who live in Kays Hall, University Hall, Arkansas Hall, North Park Quads, Honors Living Learning Community, and the ROTC Living Learning Community. Plans may only be changed prior to the opening date of the residence halls each semester.

Commuter students and those who live in Collegiate Park Apartments, Red Wolf Den Apartments, and the Village have the option of purchasing a meal plan. All plans are available for these students; however, the Voluntary Meal Plans (VMPs) are available only to these students.

### **What is a Block Plan?**

Allow a meal plan holder to dine in the Acansa, up to the number of block meals purchased, any time Acansa is open. The Block plans also give the flexibility of allowing the plan holder to use the plan to bring in guests. Each guest will reduce the block by one meal. Only students who have completed at least one year of college may select this meal plan.

### **What are the 7 and 5 Day Plus Plans?**

Offers unlimited access to dining in Acansa Dining Hall - 7 or 5 days a week. Come in for a meal, a snack or just to enjoy a cup of coffee or a soda. This is our most economical plan, perfect for the student with a big appetite, small appetite or somewhere in between. Flex dollars may be used at any dining location on campus, including the Campus Store. Any student living on campus may select these plans. Students with the 7 or 5 Day plan may NOT bring guests in, unless they use Flex Dollars to pay for them.

### **Can I use one of my 7 or 5 Day Plus Plan to bring in a friend?**

Your 7 or 5 Day Plus meals are for your use only. You can use your Flex Dollars to bring in a friend. Flex Dollars are the credits that are part of your meal plan contract.

### **Can I use my Block Meal Plan to bring in a friend?**

Yes. One Block Credit will be deducted from your account for each friend.

### **Will I be able to check my balance?**

Yes. You can check your balance at any retail register or in the Acansa Dining Hall.

### **Can I switch meal plans?**

Yes, there is a period of time at the beginning of each semester when you can change your meal plan. Please contact Residents Life for more information.

### **When does my meal plan work?**

Meal plans begin and end on the date specified in your Housing contract and is available for use any day the Acansa Dining Hall is open.

### **Where can I use my flex?**

Flex dollars can be purchased at all Dining Services Retail locations including the Campus Store, Starbucks, Howl's Campus Grill, Chick-fil-a, Lobos Rojos, Godfathers Pizza, Jump Asian Express and Sushi with Gusto. Flex dollars can also be used in the Acansa Dining Hall.

### **Where do I sign up for a meal plan?**

All meal plans (including voluntary meal plans) can be purchased through Residence Life by calling 870-972-2042 or visiting Room 2053 in the Student Union..

### **How do I use my meal plan or flex?**

All meal plans and flex dollars will be loaded onto your Student id. Please go to the Student ID office to receive your id.

### **Am I allowed to leave the Dining Hall and come back?**

If you leave the dining hall you will have to re-swipe your card for re-entry.

### **Can I eat in the Dining Hall as many times as I want if I have a 5 or 7 Day plus plan?**

Yes. It is an unlimited plan for you (the card holder) only.

### **Do any of my left over flex dollars roll over?**

Unused Flex Dollars will carry over from fall to spring if a spring plan is purchased, but Flex Dollars must be used by the end of spring semester to avoid forfeiture.

### **Are the meal plan prices per term?**

Yes. We use per-term pricing because student dining needs and habits change over time. This allows you to choose the best possible plan for each term.

### **Can off-campus students purchase a meal plan?**

Yes. Off-campus students are welcome to buy any of the residential meals plans, or they can choose an optional meal plan.

### **For Block Meal Plans what counts as a meal? Does juice or a cookie count as a meal?**

Because our residential dining hall feature "all you care to eat" dining, when students enter the dining hall, they are charged for a full meal, so the cost of a beverage is the same as that of a four-course meal with two or three helpings. Unless you opt for an Unlimited Meal Plan including the 7 or 5 Day Plus Plans, a more cost-efficient choice when making small purchases is to us Flex Dollars at all a la carte locations.

### **What are Express Dollars?**

Also a declining balance account that can be used at all our dining venues, as listed above. They can also be used in the ASU Bookstore and off campus at local retailers. See the Student Account Services Web page for more information and a list of participating retailers.