



Questions Concerns?

Arkansas State University Contact Information

To report a question, concern, or complaint to Arkansas State University directly, please email:

- Email: astateonline@astate.edu
- Phone: 870-972-2920 or 1-866-881-3168

Student Grievance Procedure

A-State Online Students must follow Arkansas State University's published student grievance policy found in the current Student Handbook found at: <http://www.astate.edu/a/student-affairs/>

If a student must report an unresolved grievance, the student may complete the student complaint form at <http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/>.

Resolutions by ADHE are final.

Students must submit a written grievance to ADHE using the form. The grievant also must provide written documentation from the college/university verifying that the institution's appeal process has been followed.

State Contact Information:

Texas:

- Texas Higher Education Coordinating Board
 - <http://www.thecb.state.tx.us/>

Georgia

- Nonpublic Postsecondary Education Commission
 - <http://gnpec.org/>

Alabama

- Alabama Commission on Higher Education
 - <http://www.ache.state.al.us>